1776 Manchester Ave SW N. Lawrence, OH 44666

Crescenze Cooling & Heating Service Agreement

330.830.0800 * Info@crescenze.com * M-F 7:30am to 4pm * OH Lic. #37120 Insured

Maintenance Service Agreement Plan

Name:_____ Email: _____

Address:_____

City: _____ State: _____ Zip Code: _____

Daytime Phone: _____ Mobile Phone: _____

X _____ Date:_____

Signing a Crescenze Cooling & Heating service agreement is an energy-efficient, and money savings decision to make. Not only will it make your system run more efficiently, but it will also help prevent breakdowns and extend the life of your system. We offer a particular blend of services included in your service agreement, such as priority treatment when you call and special discounts. The preventative maintenance is much more than: checking your filter, lowering utility bills, having fewer repairs, and extending the life of your equipment. By signing the service agreement, you will receive.

Heating season maintenance visit includes Check for carbon monoxide/combustion analysis, gas pressure, manifold pressure, proper venting and check heat exchanger/chamber.

Cooling season maintenance visit includes clean condenser and condensate drain, check evaporator coil, refrigerant lines and levels, check capacitors and relays.

Service agreement payment is due prior to scheduling. All other invoices are due at the time of visit.

Plan options:

□ **Silver Plan- $-235 per year**

□ Add humidifier service to silver plan for an additional $50 per year

*Humidifier pad included with humidifier cleaning service

- Two comprehensive tune-ups per year. (1) Heating & (1) Cooling* Per system
- Priority service
- 15% discount on repairs and filters*
- No overtime charges
- $65 service call fee (normal fee $95)(normal after hours fee $180)
- $250 Discount on the purchase of a complete system

Humidifier service, pads, media/ filter replacement, electronic air filter cleanings are NOT included with Silver plan.

□ **Gold Plan- $395 per year**

- Two comprehensive tune-ups per year. (1) Heating & (1) Cooling* Per system
- Priority service
- 15% discount on repairs and filters*
- No overtime charges (no after hours fee Normal after hours fee $180)
- $0 service call fee (normal fee $95)
- $500 Discount on the purchase of a complete system
- Media filter** (up to a $50 value)
- Lifetime Limited thermostat warranty**

Disclaimer On-call will be from the close of business day to 9pm. For weekend on-call answering/responding to calls will be from 7am to 5pm each day. Holiday on-call answering/responding to calls will be from 7am-12pm. If temperature is forecasted to be 32 degrees or lower on the weather channel for any part of the day/night technicians will monitor until 9pm. After-hours / emergency calls are available to service agreement customers only. Customers without a service agreement must sign up for service agreement prior to any after-hours service being performed. Recent installations are covered for one (1) year from the installation date. For service calls related to parts, Crescenze will provide after-hours service for up to two (2) weeks following the service visit to address any related issues.**